



Resilient Together:

**BUILDING STRONGER COMMUNITIES
THROUGH PARTNERSHIP AND PURPOSE**



Annual Report **2025**



RESILIENT TOGETHER: BUILDING STRONGER COMMUNITIES THROUGH PARTNERSHIP AND PURPOSE

Resilience isn't just about withstanding challenges—it's about rising through them with purpose and partnership. At the Hampton Roads Community Action Program (HRCAP), 2025 was a year of renewed strength, bold collaboration, and shared progress. The spirit of collective resilience defined every aspect of our work. Through partnerships that empower, programs that transform, and advocacy that amplifies the voices of those we serve, HRCAP continued to lead with purpose and compassion. Each story within this report celebrates resilience—of individuals, families, and neighborhoods—that turned obstacles into new beginnings.

WE ARE RESILIENT TOGETHER. Through that unity, we continue to build stronger communities, brighter futures, and lasting impact throughout Hampton Roads.



OUR GUIDING LIGHTS

At the Hampton Roads Community Action Program (HRCAP), our mission, vision, and Promise of Community Action reflect our dedication to empowering individuals, strengthening communities, and fostering self-sufficiency. These guiding principles drive every program, partnership, and initiative, ensuring that we continue to make a meaningful impact in Hampton Roads and beyond.

MISSION

To improve lives by providing optimum services and mobilizing resources that strengthen our communities.

VISION

A strong, vibrant community where all citizens are self-sufficient and empowered.

PROMISE OF COMMUNITY ACTION

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.



Message from the Board Chair and CEO

Dear Valued Member of our Community:



On behalf of the Board of Directors and the entire HRCAP team, we are proud to present this year's Annual Report, highlighting the progress, resilience, and renewed commitment that defined our work over the past year.

As we reflect on the challenges faced by the communities we serve, we are reminded of the importance of partnership, perseverance, and purpose. Every day, we see the realities of economic hardship, housing instability, and barriers to opportunity. Yet, we also witness strength, hope, and transformation, made possible through collective action and the unwavering belief that everyone deserves an opportunity to thrive.

This past year, HRCAP expanded access to critical services: from housing and energy assistance to early childhood education, workforce development, and financial resources. We have supported thousands of individuals and families, many navigating difficult transitions, with compassion and dignity. These efforts were guided by our mission to create pathways to self-sufficiency and our vision of equitable communities where all people are empowered.

None of this would be possible without you, our neighbors, staff, volunteers, and partners. Your trust fuels our work. Your advocacy strengthens our impact. And your belief in what's possible keeps us moving forward.

As we look to the year ahead, we remain focused on innovation, equity, and creating lasting change. We know there is still much work to be done, and we are committed to meeting that challenge with integrity and purpose.

Thank you for walking with us on this journey. Together, we are not just serving the community; we are building a better future for generations to come.

Edith G. White

Edith G. White
President/Chief Executive Officer

Van Noland

Van Noland
Board Chair

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Terry L. Brown, Director of Administration

Program Leadership & Operations

Monique Moore-McDonald, Director of Program Innovation & Transformation
Chanell Paynter, Program Services Team Leader – Head Start/Early Head Start
Cynthia Randall-Young, Assistant Director of Support Services
Dr. Al Hogwood, Behavior Specialist – Head Start/Early Head Start
Earl Walker, Program Operations Team Leader – Head Start/Early Head Start
Hermelinda Miller, Community Education Director
Thomas Sentz, Program Manager – Housing and Financial Literacy Services
Tierra Mitchell M.A., Director of Service Delivery & Quality Assurance
Yvette Young, Director of Workforce Development

ADVOCATING FOR CHANGE, ADVANCING COMMUNITY IMPACT

At HRCAP, advocacy is action—ensuring that policies and resources reflect the real needs of the people and communities we serve. In 2025, our team amplified the agency’s mission at the local, state, and federal levels, bringing the voices of Hampton Roads to the tables where decisions are made.

Virginia Community Action Partnership (VACAP) Legislative Conference

HRCAP participated in the Virginia Community Action Partnership (VACAP) Legislative Conference, held February 10–12 in Richmond. During the event, HRCAP staff met with twelve members of the Virginia General Assembly—*Speaker Don Scott; Delegates Bonita Anthony, Michael Feggins, A.C. Cordoza, Phil Hernandez, Alex Askew, Marcia Price, Nadarius Clark, Baxter Ward, and Jeion Ward; and Senators Emily Jordan and Louise Lucas.*

The team also met with key state agency partners, including Department of Social Services Commissioner James Williams, Virginia Housing CEO Tammy Neale, and Department of Housing and Community Development Director Bryan Horn, to discuss priorities such as affordable housing, workforce development, and economic mobility.

These issues remain central to HRCAP’s mission of strengthening communities through action and partnership.

*Advocacy is more than
speaking up—it's standing together.*

Town Hall meetings and Public Forums

HRCAP, in partnership with other agencies, attended forums and other events addressing the federal funding freeze. HRCAP representatives Yvette Young and Shikee Franklin joined other community partners to highlight how these cuts threaten access to essential programs such as Head Start, Medicaid, and community health centers. Their presence underscored HRCAP's role as both advocate and ally—committed to protecting the safety net that supports so many families.

Pathways to Progress Housing Breakfast and Forum

At the local level, advocacy also took shape through events like the Pathways to Progress Housing Breakfast at the Holiday Inn Hampton, where business leaders, elected officials, and supporters came together to discuss affordable housing and human rights. In partnership with the Newport News Human Rights Commission, the event recognized individuals and/or organizations that are committed to expanding equal access to housing within the Hampton Roads community. HRCAP continues to mobilize community awareness and collective action that strengthen the Hampton Roads region.

making our voices heard.



*Meaningful change happens
when people come together.*

Connecting People, Ideas, and Purpose

Meaningful change happens when people come together. As a trusted convener, HRCAP creates spaces where collaboration turns ideas into action—uniting local leaders, partners, and residents to address the challenges that shape daily life across Hampton Roads.

Leading Community Change:

Strengthening Family Economics Breakfast brought together civic, business, and nonprofit partners to explore strategies that improve financial well-being for working families. Guests left inspired by the shared commitment to build an economy where every household can thrive.

Later in the year, the **Fall Soirée at The Nest at Kiln Creek Golf Club** offered a more informal venue for networking and gratitude. The evening connected new volunteers, donors, and community advocates over music and conversation, celebrating the partnerships that fuel HRCAP's mission.

Service and compassion also anchored HRCAP's outreach. Through the **Hygiene Drive**, staff assembled 100 care kits containing essential personal items for women and youth in need—an initiative that reflected both empathy and action. Across each event, collaboration remained the common thread, reminding us that every strong community begins with people willing to show up, listen, and lead together.



“Every strong community begins with people willing to show up, listen, and lead together.”

Building Stronger Partnerships

Partnerships with Regent University and Bryant & Stratton College created new pathways for professional development through teacher-practicum placements and the Summit Leadership Network.

Collaboration with the Hampton Sheriff’s Office through the STAR Center supported reentry, case management, and workforce development.

Staff wellness remained a priority, highlighted by a retreat at HUB 757 featuring Dr. El Brown and an agency-wide session on work-life balance with Dr. Kenyuatia L. Gash, LCSW. The YMCA partnership also expanded to include on-site and facility-based activities encouraging healthy lifestyles.

Working with VACAP, HRCAP played a key role in securing an additional \$2 million in net worth funding for Community Action Agencies statewide—strengthening the network’s collective capacity to serve communities across Virginia.



“Expanding educational, workforce, and wellness partnerships across Hampton Roads.”

Empowering

Empowering People through Opportunity

Summit Leadership Network – Empowering Future Leaders

Formerly the CEO Summit, the **Summit Leadership Network** remains a cornerstone of HRCAP's commitment to developing leaders who strengthen communities. The reimagined 2025 program delivered dynamic sessions on rebranding, networking, work-life balance, financial empowerment, and entrepreneurship, equipping participants with strategies to advance their careers and expand their influence. Participants described the experience as transformative—citing greater confidence, career growth, and stronger financial planning as lasting outcomes. The Summit Leadership Network continues to reflect HRCAP's belief that when individuals are empowered to lead, entire communities thrive.

Entrepreneurship Program – Pathways to Business Ownership

Launched in 2025, HRCAP's **Entrepreneurship Training Program** equips aspiring business owners with the skills to build sustainable ventures and lasting impact. Graduates like **Darrell Smith**, who opened a small group home employing others, and **Tiffany Evans**, who turned her creative passion into a thriving design business that gives back to her community, exemplify its success. Through training, coaching, and networking, the program helps entrepreneurs transform ideas into opportunity—strengthening financial independence and contributing to a more inclusive regional economy.



Darrell Smith



Tiffany Evans





PROGRAMS & IMPACT ***Empowering Families through Resilience***

RISE and AYP Programs: Pathways to Employment and Independence

Across Hampton Roads, HRCAP's workforce and financial-empowerment programs continue to open doors for individuals determined to build brighter futures. Through **RISE (Resources for Independence, Self-sufficiency, and Empowerment)** and **AYP (Adult & Youth Program)**, participants gain the tools, confidence, and support needed to achieve lasting stability.

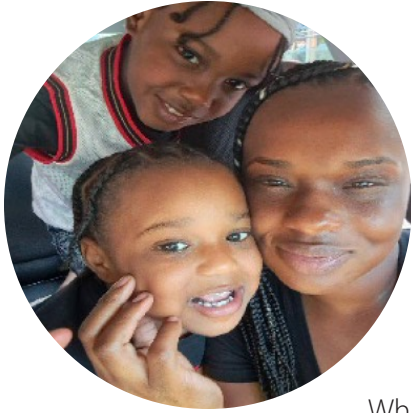
Cierra Edwards

A RISE graduate, completed financial-literacy training, opened her first savings account, and balanced two part-time jobs while raising two children. By saving \$500 to qualify for \$4,000 in matching funds, she purchased a reliable vehicle—an essential step toward independence. She is now completing HRCAP's Job Readiness Cohort and plans to earn a Medical Billing and Coding certificate, illustrating how financial education can reshape a family's future.

Kia Freeman

A single mother, joined the AYP Job Readiness Program after more than a year of job searching. With hands-on training, coaching, and interview preparation, she built the confidence to change her story—securing her first corporate position at Riverside Hospital within three weeks.

“The RISE Program has truly been a life-changing experience. . . It taught me to stay organized, create a budget, and hold myself accountable for reaching my goals.”
— Cierra Edwards, RISE Graduate



Two-Gen / Whole Family Approach: Breaking the Cycle

HRCAP remains a trusted community partner, responding to the needs of underserved populations and driving lasting change.

When Dymond Grayson joined HRCAP's Two-Generation (Two-Gen) Whole Family Approach pilot program in 2018, she was a single mother of three young sons, determined to build a better future despite limited resources and many challenges. Dymond didn't just want to survive—she wanted to thrive and create a legacy her children could build upon.

With unwavering determination and the support of her HRCAP case managers, Dymond earned her Certified Medical Assistant (CMA) credential and soon after achieved her Certified Clinical Medical Assistant (CCMA) certification. Each milestone marked more than professional progress—it represented the future she was carving out for her boys.

Today, Dymond is nearing another major accomplishment: completing nursing school to become a Licensed Practical Nurse (LPN). What once seemed impossible has become her reality. Her journey reflects the essence of the Two-Gen model—providing parents with the tools, education, and encouragement to uplift their entire family.

Pathway Home 3: A Second Chance to Succeed

Through Pathway Home 3, HRCAP extends opportunity to individuals rebuilding their lives after incarceration. The initiative provides workforce training, mentoring, and connections to supportive resources that help participants reenter society with dignity and confidence.

Participants such as Sean Fletcher, Stanley Key, and Candice Williams shared how the program's structure, encouragement, and accountability helped them overcome barriers and set achievable goals for the future. Their journeys reflect courage and determination—the essence of what Pathway Home 3 represents: giving every individual the chance to rewrite their story and work toward lasting stability.

Building Stability Through Housing and Financial Literacy

Stable housing and sound financial habits form the foundation of self-sufficiency. Through its Housing and Financial Literacy Program, HRCAP helps families strengthen credit, manage budgets, and prepare for homeownership. Counselors guide participants from goal-setting and debt reduction to connecting with grants and lenders that make homeownership possible.

Success Story | Sylvia & Courtney Jones ***A Family's Journey Toward Homeownership***

When Sylvia Jones and her daughter Courtney first met with HRCAP's housing team, homeownership felt out of reach. With counseling, budget coaching, and credit support, Courtney found employment and together they rebuilt their finances—raising credit scores, increasing savings, and restructuring loans to free income for housing costs. Now preparing for mortgage pre-approval, Sylvia and Courtney are on track to be under contract soon—a powerful example of how determination and partnership can transform a family's future.

Success Story | Ms. S. Spear ***Dream of Homeownership Realized***

Referred by the Newport News Redevelopment and Housing Authority, Ms. Spear came to HRCAP ready to make her dream a reality. Already pre-approved for a mortgage, she worked with an HRCAP HUD-Certified Counselor to refine her financial plan and apply for assistance opportunities such as SPARC and local down-payment grants. With persistence and preparation, Ms. Spear closed on her new home—proof that with the right guidance, homeownership can be within reach for anyone ready to take the next step.



When families are empowered with stability, opportunity, and support, resilience becomes the foundation of a stronger community.

Success Spotlight: “Dignity in a Diaper Bag”

Sometimes resilience begins with compassion. Through **HRCAP’s Diaper Depot**, mothers like Maria received essential supplies and encouragement at critical moments. More than 17,000 diapers were distributed in 2025, allowing parents to remain employed while caring for their children. “This program didn’t just give me diapers—it gave me peace of mind,” Maria shared.

Emergency Services: A Fresh Start After the Storm

When a sudden job loss left Tiffany, a single parent of two young children, facing eviction and overdue utility bills, she turned to **HRCAP’s Emergency Services Program** for help. Within days, a case manager worked alongside her to secure rental and utility assistance, preventing homelessness and restoring stability for her family.

But the support didn’t stop there. Tiffany was connected to employment resources, secured a new job within three weeks, and received financial counseling to strengthen her long-term stability. She was later referred to HRCAP’s Whole Family Approach Program for continued support and goal setting.

“I thought I was going to lose everything. But thanks to HRCAP, I have a roof over my children’s heads, a new job, and a renewed sense of hope.” — Tiffany

“...with the right support, faith in yourself, and a



Education and Youth

Project Discovery: Opening Doors to Higher Education

HRCAP's Project Discovery program assists students from predominantly low- to moderate-income households and first-generation college-bound families. The initiative combines academic and life-skills workshops with college tours and financial-planning support for students and parents alike.

In 2025, Project Discovery earned a perfect monitoring score of 100 / 100 from the state office. Students visited Virginia State University, Old Dominion University, and Duke University. They also attended a College Night featuring James Madison University, North Carolina A&T, Howard University, South University, and Virginia State University—experiences that broadened horizons and strengthened confidence for the journey ahead.



*Justice Turner | 12th Grader
Hampton High School*

Justice Turner

A Project Discovery graduate, described the program as “nothing short of amazing.” From the very beginning, the staff and students made everyone feel like family, creating a positive and supportive environment that encouraged growth and confidence. Justice said every workshop taught something new—not just about college, but about self-discovery. The etiquette lesson was both fun and eye-opening. Additionally, the college tours, particularly to Duke University, helped Justice imagine future possibilities and solidify post-graduation goals. Justice expressed deep gratitude to program mentors for their care and encouragement, saying their belief in the students made all the difference.

deep love for your children, anything is possible.”

EARLY CHILDHOOD EDUCATION

Investing in the Next Generation

HEAD START

Cumulative Enrollment:

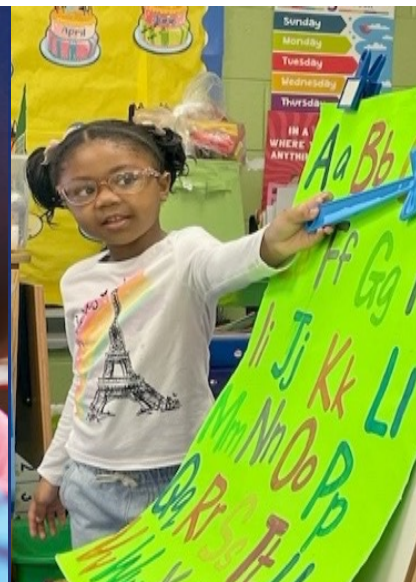
- Hampton – 147
- Newport News – 218 (HSP – 186, EHS – 32)
- Norfolk – 106
- Portsmouth – 193
- Chesapeake – 153

Outcomes:

- 100% served in a safe, nurturing environment
- 82% improved in emergent literacy and math
- 82% demonstrated kindergarten readiness skills
- Head Start Curriculum – Teaching Strategies: Creative Curriculum, assessed with the Teaching Strategies GOLD (three times a year for a total of 2,418 assessments)

Services Provided:

- 1,619 transportation services
- 90,472 breakfasts and 91,664 lunches served
- Field Trips: Portsmouth Children’s Museum (Southside); Hampton Air & Space Museum (Peninsula)
- Mayor’s Book Club: VPI – 304 books; Mallory Center – 1,323 books
- Literacy assessments – 702 conducted
- Math assessments – 343 conducted
- **Professional Development – 5,074 hours**



Virginia Preschool Initiative (VPI)

City of Hampton - Bassette Elementary:

Enrollment: 38 Four-Year-Olds

VPI provides a quality preschool program for at-risk three- and four-year-olds unserved by the federal Head Start program.

A Holiday Gift Giving Event in December provided each Bassette Pre-K child with a gift bag filled with educational and fun surprises—another example of HRCAP's commitment to supporting children and families beyond the classroom.

Success Story: Zyir

The Bassette Pre-K Program implemented Hampton City Schools' Heggerty Phonological Awareness Curriculum, where 37% of children applied the skills to help them read and write simple words. Although it was not a requirement for children to complete the program reading, this was an added achievement.

Zyir was one of those achievers. When he began in the pre-K program, he could identify and sound out only half of the alphabet. Midway through the year, his confidence soared as he began recognizing letters, blending sounds, and even helping classmates with pronunciation. Subsequently, Zyir was given weekly books that contained three-word sentences. **For more information about Head Start, Early Head Start, or the Virginia Preschool Initiative—or to request a copy of the Head Start Annual Report—please visit our website at www.hrcapinc.org or call our office at 757-246-9170.**



2025 COMMUNITY BUILDERS AWARDS: *Inspiring Hope and Advancing Opportunity*

The Community Builders Awards (CBA) continues to shine a light on hope, leadership, and the power of collective progress. In 2025, hundreds gathered at the Hampton Roads Convention Center for an evening of celebration and reflection—honoring individuals whose leadership and vision are shaping the future of Hampton Roads.

Keynote speaker Malcolm-Jamal Warner delivered an unforgettable address on culture, leadership, and resilience, inspiring guests to embrace unity and purpose. The program featured live jazz by Rick Elliott, performances by the Norfolk Strolling Strings, and a spirited silent auction that drew generous participation.

Mistress of Ceremonies Jessica Larche, WTKR News Anchor, guided the evening with warmth and energy, keeping the celebration heartfelt and engaging. Guests responded enthusiastically to the call to action, contributing vital support for HRCAP's community programs.

With strong attendance and overwhelming community spirit, the 2025 CBA was more than a celebration—it was a catalyst for continued progress and unity across the region.

Honorees included:

- **Brenda Andrews**, Publisher, New Journal & Guide
- **Captain Janet Days**, Retired Commander, Naval Station Norfolk
- **Cindy Williams**, Vice President/ Chief Pharmacy Officer, Riverside Health
- **Tiffany M. Boyle**, Commissioner of Revenue, City of Newport News
- **Doug Smith**, President & CEO, Hampton Roads Alliance
- **Nhu Yeargin**, Administrator, YLS Inc.
- **Kevin Swann**, Pastor, Ivy Baptist Church
- **Andrew R. Hawks**, Sophomore, Churchland High School





We extend our heartfelt gratitude to the planning committee, whose dedication and hard work made the 2025 CBA a tremendous success.

2025 Planning Committee

Leadership:

- **Xavier Beale**, Chair, Newport News Shipbuilding
- **Carolene Goodwyn-Harris**, Vice Chair, Bryant & Stratton College
- **Bob McKenna**, Honorary Chair, Virginia Peninsula Chamber

Members:

- **Adriene Crawley-Spencer**, Zel Technologies, LLC
- **Annette Wilson**, TowneBank
- **Anita Jennings**, Newport News Public Library
- **Charlie Holloway, Jr.**, Holloway Real Estate
- **Crystal Bright**, Dominion Energy
- **David Messinger**, Towne Benefits
- **Debbie Campbell**, Riverside Health System
- **Dr. Adrienne E. Cosby**, Virginia Peninsula Community College
- **Garnell Scott**, Truist Financial
- **Gary Artybridge**, Newport News Shipbuilding
- **Kelli Ragland**, Langley Federal Credit Union
- **Kurt Kreassig, Ed.D.**, Regent University
- **Standice Rumph Melvin**, Benevolent Family Services
- **Rhonda Russell**, City of Portsmouth
- **Trina Jones**, Paul D. Camp Community College
- **Melvin Queen**, Endurance IT
- **W. Vidal Dickerson**, Christopher Newport University
- **Vernon Tillage, Jr.**, Virginia Natural Gas
- **Edith White**, President/CEO, HRCAP
- **Terry Brown**, Director, HRCAP
- **Yvette Young**, HRCAP
- **Jamia Watkins**, HRCAP
- **Natalia Barclay**, HRCAP
- **Dr. Al Hogwood**, HRCAP
- **Keith Weaver**, HRCAP

Thank you for your support!



THANK YOU TO ALL OUR SUPPORTERS

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- U.S. Department of Health and Human Services
- U.S. Small Business Administration
- Virginia Department of Social Services
- Virginia Department of Veteran Services COC

\$250,000+

- Virginia Housing
- Virginia Transit Association

\$100,000+

- City of Newport News
- U.S. Department of Veteran Affairs
- Hampton City Schools
- Sentara Health Foundation
- Virginia Cares
- Virginia Early Childhood Foundation

\$50,000+

- City of Hampton
- Internal Revenue Service
- Newport News Redevelopment and Housing Authority
- Project Discovery of Virginia
- United Way of the Virginia Peninsula
- Virginia Department of Health
- Wells Fargo Foundation

\$20,000+

- Anthem
- Bank of America Corp.
- Dominion Energy Charitable Foundation
- Regent University
- Riverside Health System
- Virginia Community Action Partnership
- TowneBank
- Truist

\$15,000+

- Cox Communications
- Huntington Ingalls Industries
- Langley Federal Credit Union

\$10,000+

- Old Dominion University
- Virginia Community Action Partnership

\$5,000 +

- Enterprise Holdings
- Fulton Bank
- Hampton Roads Associates, LLC
- Hampton Roads Community Foundation
- Hampton Roads Ventures, LLC
- Marsh & McLennan Agency LLC Co
- Pearson Toyota
- Peninsula Community Foundation
- Revive Community of Virginia
- Towne Bank Benefits

\$2,500+

- Anonymous
- Atlantic Union Bank
- Bryant & Stratton College
- Cary's Baptist Church
- CHROME
- Dollar Bank
- Edith G. White
- Enterprise Holdings Foundation
- First Baptist Church Jefferson Park
- Hampton Roads Workforce Council
- Ivy Baptist Church
- Kaufman & Canoles
- Kevin D. Otey, Jr.
- Dr. Maureen Serem
- Norfolk State
- Rivers Casino Portsmouth
- Smithfield Foods
- Starwood Retail Partners
- United Healthcare
- VHDA
- Virginia Natural Gas
- Walmart

\$1,500+

- BayPort Credit Union
- Bob Ayers
- Benevolent Family Services LLC
- Bons Secours
- Centura College
- Chesapeake Bank
- Dominion Energy
- Garrett Realty Partners
- Hampton Redevelopment/Housing Authority
- HRCAP Head Start
- Make'ur Merch Boutique
- The Mount Chesapeake
- Paul D Camp Community College
- Southeastern Virginia Health System
- Virginia Peninsula Community College
- Virginia Wesleyan University
- Zion Baptist Church

\$1,000+

- Crystal Bright
- Vivian Oden
- Lisa Penneyfeather

Up to \$999

- 20 Pearls Foundation, Inc.
- Adriene Crawley-Dent
- A. Rohm, Smith & Company
- ACCD Leonard Brown Jr.
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- Earl Walker
- Elva Williams Hunt, Ph. D
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- Foodbank of Virginia Peninsula
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- Gary Artybridge
- Gloria Jones
- Gospel Light United Holy Church
- Hampton Sheriff's Office
- Hampton-Newport News Community Services Board
- Harold Gilbert
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- Iris W. Branch
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- Monique Moore-McDonald
- Nannie Davis-Holley
- Natale Ward Christian
- National Black Child Development Institute
- National Council of Negro Women
- New Beech Grove Baptist Church
- Newport News Police Department
- Nichelle McNeil
- Olivia Dabney
- Patricia Goodman
- Patricia Parker
- Patricia Taylor
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- Peninsula Agency on Aging, Inc.
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- Rev. Dr. Reginald Woodhouse
- RFK Solutionz Corporation

- Riverside Health System
- Robert Ayers
- Sharon Jones
- Shelly Simonds
- Shikee Franklin
- Shirley Wills
- Sinclair B. McCracken MD, PC
- Smith Bros. Enterprises
- Sonya Daniels
- Southeastern Virginia Health System
- Teresa A. Jones
- Terri Francis
- Terri Jones
- Terry L. Brown
- The Benevity Community Impact Fund
- The Friends of Steve Brown
- Theresa Rohm, CPA, P.C.
- Tiffany Buffaloe
- Councilwoman, Tina Vick, City of Newport News
- Tonya Murphy
- Tyronn Brown
- United Way of South Hampton Roads
- Van Noland
- Vera Clarke
- Vidal Dickerson
- Wanda Pierre
- William Massey
- Dr. Williard Maxwell
- W.M. Jordan & Company
- Yvette V. Young
- Xavier Beale
- Zel Technologies, LLC

EXPONENTIAL IMPACT: *Numbers That Tell the Story*

4060

Number of households served

8698

Number of individuals served

Youth Programs

113

Middle and high school students received safe and violence free space for after-school activities

14

Graduating high school seniors received a book scholarship from the agency

6

College tours hosted by HRCAP - NCAT, MSU, NSU, VPCC

Economic Mobility

52

Individuals opened a new checking and/or savings account with average opening balance of \$200 or more

115

Individuals receiving financial literacy education awareness

78

Financial literacy workshops: In-person & virtual

Community Health Initiatives

128

Individuals connected to mental health service providers

785,000

lbs. of food distributed across three distribution sites.

24,487

Meals prepared and served to homeless individuals

1,294

Homeless individuals provided access to toiletries, hygiene kits, & shower services

17,549

Diapers distributed

185

Individuals received clothing assistance

Housing and Community Development

3,764

Households received fair housing resources and educational materials

79

Veteran households received energy share assistance

79

Households avoided utility disconnection (\$18,150 distributed)

143

Households avoided eviction (\$110,739 distributed)

93

Individuals secured affordable housing after consulting with a licensed HRCAP counselor

12

First-time homebuyers

155

Housing counseling sessions facilitated by a licensed HRCAP HUD counselor

Community Outreach and Engagement

89

HRCAP hosted events

31

HRCAP LIFE (Lead, Inspire, Focus, Engage) events

5

Broadband regional study listening sessions

8

Mobile RV bus tours

VITA results

2,449

Tax returns

\$612,500

in fees saved

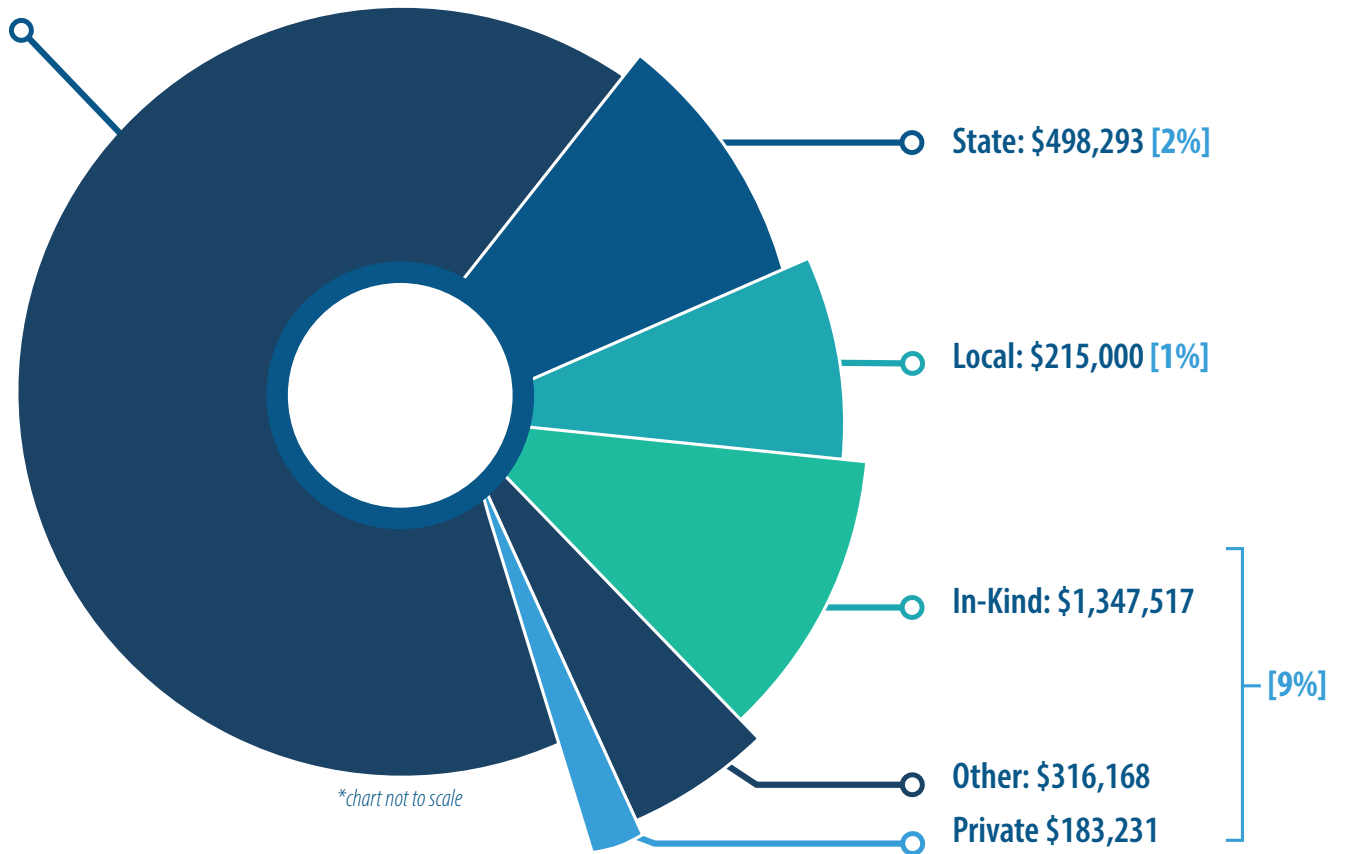
FINANCIAL OVERVIEW

Funding Sources

91% of funds go to services

9% of funds go to administrative costs

Federal: \$18,708,760 [88%]



TOTAL \$21,268,969

Downing Gross Cultural Arts Center CUSTOMER SERVICES

	FY 2023 - 2024	FY 2024 - 2025	% CHANGE
Number of calls	22,615	35,593	57%
Number of office visits	1,581	2,028	28%



*Resilient
Together*

HRCAP ADMINISTRATIVE OFFICE

HRCAP Administrative Office

Downing Gross Cultural Arts Center
2410 Wickham Avenue
Newport News, VA 23607

REGIONAL SERVICE LOCATIONS

*Hampton Whole Family
Approach Innovation Lab*
1919 Commerce Drive, Suite
100/110
Hampton, VA 23666
757-964-9214

*Chestnut Avenue Whole Family
Approach Innovation Lab*
2708 Chestnut Ave.
Newport News, VA 23607
757-245-2103

*Chesapeake Whole Family
Approach Innovation Lab*
884 Bells Mill Road
Chesapeake, VA 23322
757-819-6791

*Middle Peninsula Whole Family
Approach Innovation Lab*
68 Oakes Landing Road
Saluda, VA 23149

HEAD START CENTERS

Chesapeake

Carver Center
2603 Broad St.
Chesapeake, VA 23324
757-227-5834

Churchland Center
120 American Legion Rd.
Chesapeake, VA 23321
757-673-8261

Hampton

Mallory Elementary School
331 Big Bethel Rd.
Hampton, VA 23666
757-825-4638

Newport News

Main Office
610 Hampton Ave.
Newport News, VA 23607
757-246-9170

Clark Center
392 Maple Ave
Newport News, VA 23607
757-706-3685

Denbigh Head Start
14320 Old Courthouse Way
Newport News, VA 23608
757-283-6890

Robert D. Ayers Jr. Center
14375 Deloice Crescent
Newport News, VA 23602
757-833-7700

Norfolk

Calvert Square Center
975 Bagnall Rd.
Norfolk, VA 23504
757-321-4922

Grandy Village Center
2971 Kimball Circle
Norfolk, VA 23504
757-227-3959

Oakmont North
7241 Oakmont Dr.
Norfolk, VA 23513
757-321-7171

Portsmouth

Portsmouth Office/Center
3303 Airline Blvd.
Portsmouth, VA 23701
757-673-0548

JFK Center
12 Grand St.
Portsmouth, VA 23701
757-606-2494

CITY OF HAMPTON PRESCHOOL INITIATIVE

Bassette Elementary
671 Bell St.
Hampton, VA 23661
757-727-1071

CHESAPEAKE OFFICE

2400 Strawberry Lane
Chesapeake, VA 23324
757 964-9207

FOUR OAKS DAY SERVICE CENTER SSVF SERVICES

7401 Warwick Blvd.
Newport News, VA 23607
757-975-5200

SERVICE AREA

**MIDDLE
PENINSULA**

MIDDLESEX COUNTY

Population: 10,738
Poverty Level: 9.7%
Homeownership Rate: 66.9%

SALUDA

Population: 650
Poverty Level: 10%
Homeownership Rate: 66.9%

HAMPTON

Population: 136,748
Poverty Level: 14.4%
Homeownership Rate: 55.6%

NEWPORT NEWS

Population: 185,069
Poverty Level: 15.8%
Homeownership Rate: 47.5%

PORTSMOUTH

Population: 97,454
Poverty Level: 17.2%
Homeownership Rate: 55.7%

NORFOLK

Population: 238,556
Poverty Level: 17.4%
Homeownership Rate: 43.5%

SUFFOLK

Population: 93,268
Poverty Level: 9.6%
Homeownership Rate: 69.7%

CHESAPEAKE

Population: 247,172
Poverty Level: 8%
Homeownership Rate: 72.3%

VIRGINIA BEACH

Population: 457,658
Poverty Level: 7.8%
Homeownership Rate: 65%

Source: US Census Bureau,
American Community Survey
Estimates 2017 - 2021



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Stay Connected

Downing Gross Cultural Arts Center

2410 Wickham Avenue
Newport News, VA 23607
757.247.0379
www.hrcapinc.org

SAVE THE DATE

2026 Community Builders Awards Program

Thursday, June 4 at 7 pm

Hampton Roads Convention Center, Hampton, VA

For Sponsorship Information

Please Call 757.247.0379

www.hrcapinc.org/CBA